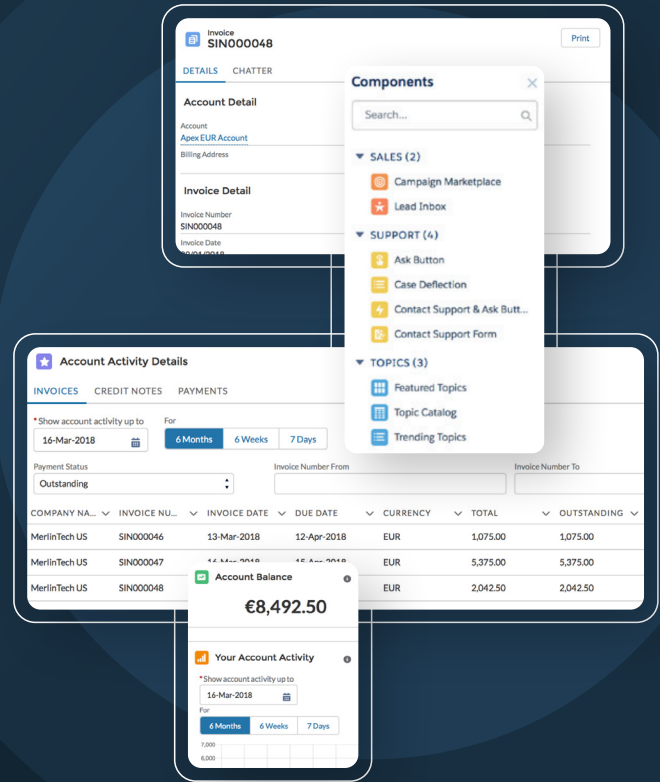


certinia

Financial Management Community

Speed up collections and streamline customer service with the Certinia Financial Management (FM) Community



Customer-centric, efficient billing

Empower customers to easily view account information, make payments online, and track activity, balances, and payments. Empower your business to improve the efficiency of receivables, manage real-time, accurate customer balances and transactions, lower DSOs, optimize cash flow, and, most importantly, make customers happy. This community also supports your various revenue streams, currencies, and business units.



With Certinia solutions, we can ensure all consulting-related information seamlessly flows from sales to services to invoicing, paving the way for our continued growth. We now have one source of truth, faster invoicing and faster month-end closes.

Monica Engelhardt, CFO, ClearSulting



Centralized billing & payments

The Certinia Financial Management Community creates more positive, engaging experiences for you and your customers. Streamline key business processes so everyone in your business ecosystem can service customers faster and more effectively.

Maximize your investments

Seamlessly connect the community to your other Certinia solutions for a unified and enriched customer experience inclusive of subscription and usage-based service models.

Easy collaboration

Built-in social capabilities from Salesforce Chatter make it easy to communicate and collaborate with customers in real-time over invoices, payments, and more, driving improved customer satisfaction and faster payment cycles.

Highly configurable

The Certinia Financial Management Community features a modern user interface and greater configuration capabilities utilizing the latest Salesforce Lightning Components to offer a more personalized, self-service customer community.

Branded experience

Customize the community to include the customer's logo and colors, ensuring every payment interaction reflects the brand. Provide a consistent user experience whether the community is accessed via desktop, tablet, or mobile device.

Safe and secure

Leverage robust security features to ensure your financial data is always secure. Additionally, you can customize access rights based on role so only specific information appears for certain users.

Talk to our FM Community experts

The screenshot displays the 'Account Activity Details' interface. At the top, there are tabs for 'INVOICES', 'CREDIT NOTES', and 'PAYMENTS'. Below the tabs, there are filters for 'Show account activity up to' (16-Mar-2018) and 'For' (6 Months, 6 Weeks, 7 Days). The main section is a table of invoices with columns for COMPANY NA..., INVOICE NU..., INVOICE DATE, DUE DATE, CURRENCY, TOTAL, OUTSTANDING, and PAYMENT STA... The table contains three rows of data for MerlInTech US. Below the table, there are sections for 'Invoice SIN000048' with 'DETAILS' and 'CHATTER' tabs, and 'Account Balance' showing €8,492.50. There is also a 'Your Account Activity' section with a similar filter and a bar chart.

COMPANY NA...	INVOICE NU...	INVOICE DATE	DUE DATE	CURRENCY	TOTAL	OUTSTANDING	PAYMENT STA...
MerlInTech US	SIN000046	13-Mar-2018	12-Apr-2018	EUR	1,075.00	1,075.00	Unpaid
MerlInTech US	SIN000047	16-Mar-2018	15-Apr-2018	EUR	5,375.00	5,375.00	Unpaid
MerlInTech US	SIN000048	29-Jan-2018	31-Jan-2018	EUR	2,042.50	2,042.50	Unpaid

Certinia empowers the world's best technology and services organizations to deliver customer value with certainty. Our solutions, built on the Salesforce platform, connect all aspects of technology and services businesses. By orchestrating your people and projects around a central account record, Certinia ensures confident decision-making and intelligent delivery across the customer journey. For more information, visit www.Certinia.com.

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